Listed below are known issues with the most recent Tech Stack upgrade as well as a workaround solution. We want to assure you that we are continuing to work with Oracle on a resolution for each issue.

If you experience other problems that are not documented in this list, please contact either the Purchasing Help Desk at 732-932-4370 or the RIAS Help Desk at 732-445-2100 so that any new issues can be identified and properly handled. Thank you.

**Issue #2: Cannot Add or Review Attachments To the Supplier**

As a Preparer or Approver reviewing and modifying a requisition, you cannot add or review an attachment ‘To the Supplier’ from Step 2 of 3 or Step 3 of 3 in the Checkout process.

**Workaround:** This button is temporarily removed from these screens. Add or review attachment(s) in Step 1 of 3 in the Checkout process.

When entering charging instructions in Step 1 of 3 (Requisition Information: Edit Lines), select the ‘Attachment’ tab (Diagram 1). In the next screen, select Add Attachment (Diagram 2).

**Diagram 1**
Diagram 2

Issue #6: WEB Adi List of Values for Alternate Approvers does not display ‘Value’ (Post 7/1 patch)

The List of Values for the Alternate Approver no longer displays the ‘Value’ associated with an Alternate Approver.

Workaround: Search and select the Alternate Approver using ‘Name’ (Description).
RESOLVED

Issue #1: The List of Values for the Alternate Approver is not working when using Web ADI templates to create journals, budget transfers and/or manual encumbrances. The system will allow you to view the List of Values, however when you select the Alternate Approver, you will receive an error message.

Issue #3: Cannot View Attachments from the Approval Notification (The problem will still occur if the original journal was created prior to the Tech Stack Upgrade.)

As an Approver, if you select the Enter Journals button, you will receive an error message.

Workaround: Query the journal using the GL Journal role and review it prior to approving it.

Select RU GL Journal Role > Journals > Enter
Enter Category RU Actuals Journal
Enter Period May-10 (or applicable period)
Select More
Enter Reference Use reference number from Notification
Select Find
Select Review Journal to view the journal.
Close out of these screen and return to Notifications to approve or reject.

Issue #4: ‘Open Command Form’ in RU Internal Supplier notifications does not work
RU INTERNAL SUPPLIER RESPONSIBILITY/ROLE ONLY (Reported 6/1/2010):

Issue #5: WEB Adi –Validate Before Upload parameter is not checked
RU GL JOURNAL RESPONSIBILITY/ROLE ONLY (Reported 6/2/2010):

In order to ensure your account code combinations are validated prior to uploading, there are two options. Workaround 1 is to use the RU Accounting Flexfield screen to enter account code combinations (Diagram 2). Only valid account code combinations will be accepted.

Workaround 2 is to ‘check off’ the Validate before Upload parameter before uploading your journal. If there is an invalid account, your upload will not be successful.
Note: Prior to the upgrade, this parameter was pre-populated to enforce validation.

If you did not receive a notification indicating that your journal has been submitted for approval, your journal has failed and it must be resubmitted.